



P **PATROL and PROTECT** **COMBINED SERVICES**

We believe in an open and honest approach to install trust with all our clients and employees, ensuring reliability and quality combined with customer excellence.

● Safety & assurance

We care about the personal safety of our operatives, committed to ensuring our operatives are safe and looked after whilst conducting their duties at all times. Providing the knowledge and tools required in order to protect them from harm.

● Relationships

Our success will be based on successful relationships with all parties involved with Patrol & Protect Ltd, clients, employees, sub contractors and so on. By working closely with them we can understand and anticipate their needs and requirements and deliver customer service excellence.

● People

Our operatives are our business, without them we cannot succeed. We aim to attract the right calibre personnel with our unique award schemes and along with professional recruitment and training ensures we deliver the best highly trained personnel to each contract. This in turn gives our operatives the professional development to further their career and knowledge.

● Innovation

Innovation gives us the competitive edge and we promote and reward the collaboration and sharing of ideas across the business. We challenge our operatives to challenge the normal, offer alternatives and achieve continuous improvement.

● Financial responsibility

We have a responsibility to remain financially beneficial by expecting a fair reward for our business services. Responsible for financially maintaining our services to our employees and clients.

● Integrity

Reputation is key and we build trust, act with honesty and comply with all legislation. We foster a culture of transparency and responsibility. We investigate all violations and complaints and take appropriate action.